



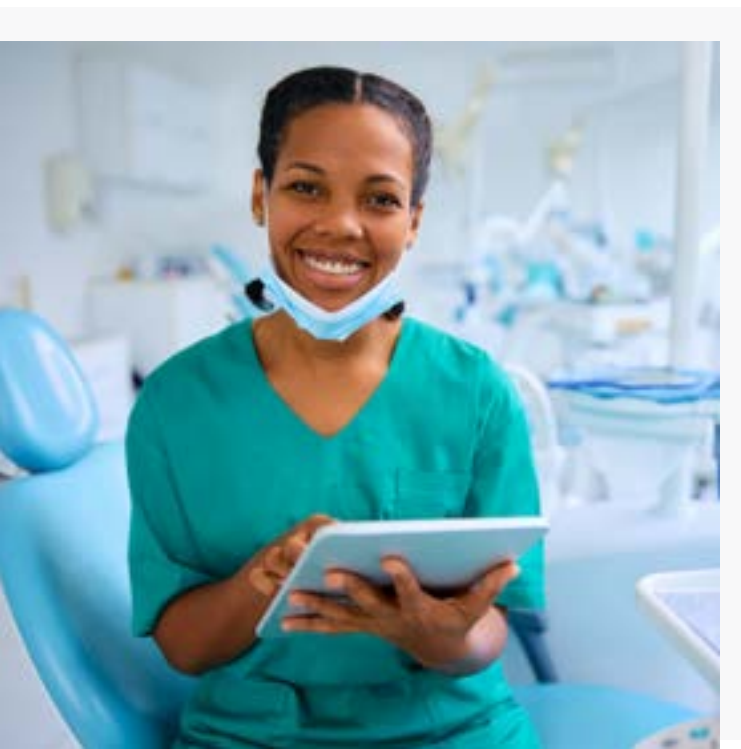
EMPOWERING GROWTH AND SECURING PATIENT CARE:

# How Stanbrick Dental Group Leverages Co-Managed IT Services to scale Operations

Misinformation and technological complexity have become increasingly challenging for businesses across industries, including healthcare. For multi-location dental organizations like Stanbrick Dental Group, managing patient care, operational efficiency, and IT demands requires a strategic, tailored approach.

Stanbrick Dental, a growing dental services organization (DSO) with nine practices, is dedicated to providing exceptional patient care and seamless operations. To support its mission, the organization recognized the need for advanced IT solutions to handle its unique challenges, from safeguarding sensitive patient data to ensuring consistent service across multiple locations.

“I couldn’t possibly do what I do without Ntiva. Their expertise and understanding of the dental industry make all the difference,” said Tor Boyesen, Head of IT and Facilities at Stanbrick. “Whether it’s restoring critical data, troubleshooting complex systems, or providing strategic guidance, their support has been invaluable.”



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## Partnering for Success: Ntiva's Role

Without an expansive internal IT team, Stanbrick partnered with Ntiva, a top-rated co-managed IT services provider. Ntiva's IT experts have become an essential extension of Stanbrick's team, offering technical expertise, proactive planning, and on-demand support tailored to the dental industry.

Stanbrick's IT needs are both routine and unique to its sector, from maintaining compliance to managing specialized dental technologies. Ntiva has proven instrumental in ensuring

## Proactive Solutions for Real-World Challenges

Ntiva's involvement spans critical areas of Stanbrick's operations, including:

**Cybersecurity Enhancements:** With sensitive patient data at stake, Ntiva implemented multi-factor authentication (MFA) for Stanbrick's 180 employees. This enhancement protects against unauthorized access while ensuring compliance with healthcare regulations.

**Data Recovery and Continuity:** When a third-party vendor removed a server containing over a decade of 3D imaging scans, Ntiva's comprehensive backup systems allowed Stanbrick to recover the data fully, avoiding what could have been a devastating loss.

**Reliable Connectivity Across Locations:** Stanbrick's nine practices rely on consistent and uninterrupted service. Ntiva reconfigured firewalls and implemented failover solutions to ensure seamless connectivity, even during outages or network disruptions.

### **Streamlined Communication:**

Transitioning to a cloud-based practice management system required meticulous domain configurations. Ntiva resolved email delivery issues, ensuring timely and reliable communication with patients.

**Scalable IT Infrastructure:** Ntiva's approach is designed to grow with Stanbrick. Whether adding locations or adopting new dental technologies, Ntiva provides the flexibility and foresight needed to scale operations efficiently.



## Measurable Impact

The partnership with Ntiva has delivered significant outcomes for Stanbrick Dental:

**Improved Data Security:** Comprehensive cybersecurity measures have safeguarded sensitive patient data, ensuring regulatory compliance.

**Enhanced Productivity:** By handling IT complexities, Ntiva has freed up Stanbrick's internal resources to focus on core priorities like patient care and operational improvements.

**Operational Resilience:** Failover systems and reliable connectivity minimize disruptions, ensuring practices remain operational even during unexpected challenges.

**Cost Efficiency:** Outsourcing IT services has proven cost-effective, saving Stanbrick substantial amounts compared to building and maintaining a fully in-house IT team.

## Future-Ready IT Strategy

As Stanbrick Dental continues to grow, Ntiva remains a key strategic partner. The co-managed IT model allows the organization to stay ahead of technological changes while focusing on what it does best—providing exceptional dental care.

“Our partnership with Ntiva empowers us to scale our operations and improve patient experiences without worrying about IT roadblocks,” added Boyesen. “They’ve been instrumental in helping us build a resilient and future-ready IT infrastructure.”

By addressing IT challenges with proactive and specialized solutions, Stanbrick Dental's partnership with Ntiva exemplifies how co-managed IT services can empower healthcare organizations to thrive in an increasingly digital and complex environment. Together, they demonstrate that the right technology strategy can drive growth, enhance care, and build lasting success.

### About Ntiva

At Ntiva, our mission is to be a proactive IT partner that is dedicated to helping your business stay ahead of the technology curve. Since 2004, we've worked in partnership with clients of all sizes and industries, helping them to reach their business goals using the power of technology. Today, Ntiva ranks in the top 30 MSPs nationwide, operating out of strategic locations across the United States.

