



Ntiva IT Advisory Services



Introducing Ntiva IT Advisory Services

Included With Every Ntiva Signature Support Plan (SSP)

In order to provide our clients with a roadmap to better IT for their organization, we are introducing our IT Advisory services, which are included with every SSP plan.

At Ntiva, we recognize the significance of managing IT risk and compliance to protect reputation, privacy, and legal interests. We understand that businesses require proficient guidance and appropriate technology for effective management and control. To address these needs, Ntiva now provides IT Advisory Services to clients.

Our IT Advisory Services aim to assist clients in overcoming IT management challenges and improving growth and efficiency. We offer a wide array of customized IT consulting services that consider each client's unique requirements, including their size, market niche, and strategic goals.

WE ASSIST CLIENTS WITH THE FOLLOWING AREAS:

- **Strategic IT Planning:** Our experienced consultants work closely with your organization to develop strategic IT plans aligned with your business goals.
- **IT Risk Management:** We provide proactive risk assessment and mitigation strategies to safeguard your systems, data, and operations.
- **Compliance and Regulatory Guidance:** We keep up-to-date with the ever-changing compliance landscape and can provide guidance on various regulations such as GDPR, HIPAA, PCI DSS, and more.
- **Technology Optimization:** We conduct comprehensive assessments of your existing technology infrastructure and provide recommendations for optimizing your systems, networks, and applications.
- **IT Governance and Performance Management:** We assist you in establishing robust governance frameworks, defining IT policies and procedures, and implementing performance measurement systems.

HERE'S WHAT'S INCLUDED IN OUR IT ADVISORY SERVICES:

A dedicated Ntiva IT Advisor can help you create an IT strategy tailored to your business, empower your team to manage your IT, and create a roadmap for your IT transformation.




We'll help you predict and mitigate potential risks so that you can avoid costly downtime. We'll also work with you to ensure that your IT transformation is sustainable, so you can reap the benefits for years to come.

Remember: Ntiva is not just another IT company. We're your partners in success.

SERVICE	DESCRIPTION	FREQUENCY
Annual IT Technology Review / Roadmap / Budget	Review/update technical documentation, assess client's network/security to Ntiva standards, prioritize the recommendations into a 12 to 36-month roadmap and provide a high-level budget	Annually
Mid-Year Review	6-month client check-in to measure IT roadmap progress. This review will be done jointly with your IT Advisor & Account Manager	Mid-Year
Advisor Requests	Questions and discussions about our recommendations, the budget, or other technology conversation with clients are included	As Needed
Cybersecurity Risk Insurance	Assistance preparing clients with Cybersecurity risk insurance applications	As Needed

HERE'S HOW IT WORKS:

Our IT advisory services are designed to provide customized strategies, guidance, and ongoing support to help your business thrive in a rapidly changing technological landscape. Ntiva IT advisory and consulting engagements can include the following components:

 01 Assessment We start by conducting an assessment of your current IT infrastructure and environment.	 02 Plan Development Based on the assessment, we develop a plan to help you achieve your business goals and objectives.
 03 Implementation & Project Tracking We work with you to implement the plan and track your progress.	 04 Ongoing Support We provide continuous support to ensure your IT transformation is successful.

PARTNER WITH NTIVA FOR IT ADVISORY EXCELLENCE:

At Ntiva, we take great pride in providing outstanding IT Advisory Services that enable our clients to excel in the dynamic digital environment. Through our extensive knowledge and unwavering dedication to customer satisfaction, we are well-equipped to help you overcome IT challenges, optimize your technology infrastructure, and focus on what you do best – growing your business.

Reach out to your Account Manager to get started with Ntiva IT Advisory services.